

## Nuance® User Management Center

### Central user administration for Dragon® Professional Group

Designed for corporate deployments of Dragon Professional Group speech recognition software, Nuance User Management Center provides powerful, yet easy-to-use central user administration capabilities that allow organizations to enable and manage these solutions across multiple users. Nuance User Management Center helps businesses to ensure efficient use of their licenses, meet requirements for reporting accuracy, and centrally manage their Dragon Professional Group deployments for significant time and cost savings.

#### Fully scalable central management

With Nuance User Management Center, administrators can centrally manage the following at the user, site, group or enterprise-wide level.

- User accounts and profiles
- Administrative settings
- User options
- Custom commands
- Custom words

In addition, Nuance User Management Center is fully scalable to support any number of licenses as your organization grows and evolves.

#### Usage reporting

With Nuance User Management Center's usage reporting features, business leaders can evaluate how often Dragon Professional Group is being used and by whom. These

usage trends provide valuable insights for reassigning licenses, optimizing training for underutilized features and driving higher documentation productivity across the organization. Data can be searched based on selected filters and exported for further spreadsheet analysis. Business leaders can easily evaluate return on investment (ROI) by reviewing how often and in what ways Dragon is being used by employees. Because only usage data—not dictation data—is sent to the server for tracking, businesses don't have to worry about the security of dictation content.

#### License management

With central license management, IT administrators can manage licenses—at a glance—any time after Dragon deployment is complete. They can, for example, view the number of licenses used and license expiration dates, as well as grant or revoke user licenses. Central license management also helps organizations with mandated reporting workflows to easily meet strict requirements for reporting efficiency and accuracy.

#### Dragon requirements

In order to take advantage of the Nuance User Management Center, you must have a license for the latest version of Dragon Professional Group client installed on users' desktops.

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#### Key features/benefits

- Central management at the user, site, group or enterprise-wide level to save time and operating costs
  - Full scalability to support any number of licenses
  - Usage reporting to support efficient use of licenses, optimized usage trends, improved productivity and ease of ROI evaluation
  - License management to help drive adherence to reporting workflows and meet stringent reporting requirements
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